

Signal Spy

Knowledgebase > Support, Troubleshooting, & Privacy > [How are the permissions used?](#)

How are the permissions used?

Elyse - 2019-04-15 - Comments (0) - Support, Troubleshooting, & Privacy

Location: In order to determine your LTE band, we need to access information about that tower. Accessing tower information requires the coarse location permission because of the data you can extract from that tower. We also use Location to determine where events took place. You can turn this off in settings.

Phone: In order to use the dialer, which is necessary for the carrier switch codes, we need to have the phone permission.

If you do not provide both of these permissions, we cannot access the required information to show you how your device is connecting to the network. We do not sell your personal location to anyone, nor do we transmit your history data or export it without your permission. If you have any further questions, please reach out to us.