## **Signal Spy**

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## Why aren't the dialer codes working?

Elyse - 2019-11-05 - Comments (0) - FAQ

- 1. First of all, do you have Google Fi? Without Google Fi, the dialer codes will not be able to change your cell phone carrier. This is not a limitation of Signal Spy. The purpose of Google Fi is to switch cell phone carriers and Signal Spy provides a way to manually change carriers within the limitations of Google Fi and Android.
- 2. Second, do you have a "designed for Fi" phone? (Find out <a href="here">here</a>.) If not, you will not be able to manually switch carriers. This is not a limitation of Signal Spy but of your phone and Google Fi.
- 3. Third, the answer to the original question depends on whether or not you have purchased the Pro version of Signal Spy.

If you have the Basic version...

 When you select a dialer code, it is copied to your phone's clipboard. When the dialer opens, you then need to "long-press" in the area where you normally would type a phone number and select "Paste" to enter the dialer code.

If you have the Pro version...

- Accessibility is most likely disabled. Go to your Android settings > Accessibility, and turn it on. Now when you select a dialer code, it should automatically be pasted in your phone's dialer.
- 4. Lastly, are you rooted? There was a change with root in the Android 10 update and root no longer works with Signal Spy. You should be able to hide root and enable Accessibility to continue switching carriers.